

For textile floor coverings made from synthetic fibres from

TOUCAN-T Carpet Manufacture GmbH

1. Preventative measures

A lot of common dirt can be avoided if sufficiently dimensioned clean walking zones are laid out in front of entrances and in the entrance areas. To keep it functioning for a long period of time, it must be cleaned or changed regularly.

2. Regular cleaning

Regular cleaning is decisive for the cleanliness of the carpet floor and determines the intervals in which an intensive cleaning is necessary. A high-performance upright vacuum cleaner like the *Carpetlife Upright Vacuum Cleaner* should be used here, which, alongside loose dirt on the surface, also removes deeper particles of dirt and raises the floor in the process. For high pile coverings, the brush of the *Carpetlife Upright Vacuum Cleaner* is to be set to the lowest level (hard/smooth surface) or it should be used with the combi-floor nozzle in order to prevent matting effects. In order to maintain the representative character of the covering, it is important in addition to regularly remove stains (cf. paragraph 3) as a continuous measure to maintain value.

3. Stain removal

Remove any stain *immediately, do not let it dry*. Dab or soak up liquids with an absorbent cloth, vacuum loose dirt. Always absorb the stain from the edge to the centre of the stain. Do not use any conventional home cleaner or washing-up liquid to remove stains. Do not spray the stain remover directly onto the affected area, but dab with a cloth on the stain and rub in. Dab dissolved dirt with a dry part of the cloth to absorb it. Thoroughly touch up with clean water and finally dab dry (where applicable using absorbent white kitchen paper). When removing stains, do not rub and do not soak the surface.

To remove stains, use *Fleck&Weg plus*, which removes water-soluble and water-insoluble stains and with active oxygen also works against vividly coloured food and drink stains like coffee, tea, red wine etc. For particularly persistent water-insoluble residue (e.g. paint, glue), use *Fleckenspray R*.

4. Intermediate cleaning

For intermediate cleaning, in particular subareas (e.g. walkways) short pile textile floor coverings, it is recommended to clean the fibres with microfibre pads and *Fresh up 2 in 1*. Thoroughly vacuum the carpet floor with a high-performance upright vacuum cleaner (e.g. the *Carpetlife Upright Vacuum Cleaner*). First lightly dampen the microfibre pad and the area to be cleaned with *Fresh up 2 in 1*. Sweep over the sprayed area in overlapping motions with an *Autoscrubber SRP1* or the *Floorboy*. Replace the microfibre pad in good time according to the degree of dirt. Finally go over the cleaned area with a dry microfibre pad again.

5. Intensive cleaning

Beyond regular cleaning and stain removal, the carpet floor requires an intensive cleaning at certain intervals to completely remove all dirt.

5.1 Dry extraction: Alongside the full cleaning of the covering, the dry extraction procedure also makes it possible to treat parts of the surface (e.g. walkways) in a targeted way, whereby the floor remains accessible during the cleaning process. The system for floor coverings is particularly suitable in that a wet clean is not possible or recommended (e.g. tangled or tensed carpet floors, coverings with fleece, when using water-soluble glue and fixings as well as for double floor coverings and loosely laid or self-lying carpet floors). For high pile coverings, check beforehand whether the procedure described can be applied in order to avoid floor or pole changes (e.g. matting effects) through the mechanical effect of the cleaning equipment. Thoroughly vacuum carpet floors with a high-performance upright vacuum cleaner (e.g. the *Carpetlife Upright Vacuum Cleaner*). Evenly spray *Fresh-Up 2 in 1* (fog in) on stains and very dirty areas, but do not soak through. Mix *Carpetlife Granules* thoroughly and scatter evenly on the dirty areas. Thoroughly work in the granules with a brush suitable for rubbing in (e.g. the *Multi Clean 350*) using the cylindrical brush suitable for the surface in a transverse and longitudinal direction. Select the brushes according to the sensitivity of the pole material and the intensity of the dirt. Softer brushes

are to be used if there is a scoring in the pile material at the beginning of the cleaning. Clean in sections, i.e. scatter and work in the cleaning granules on parts of the floor. After drying (ca. 1 hour), absorb the *Carpetlife Granules* with the dirt using the *Multi Clean 350* from the entire surface or vacuum with a *Carpetlife Upright Vacuum Cleaner*. Ensure that the collecting holder is emptied or the bag is changed in good time. In very dirty areas, work on the area several times if necessary. Give follow-up treatment to persistent stains with a suitable stain remover. For high pile and soft velour floor coverings, only work in the direction of the loop or fibres (not transversely and longitudinally). This cleaning method is not suitable for needle felt (Felt), ribbed carpets (EcoWeb), shaggy and special looppile carpets (Highloop and Channel) since the remaining granules cannot be completely removed from the covering.

5.2 *Spray extraction wet cleaning*: A wet clean cleans particularly deep into the fibres and is particularly hygienic, but may not however be used for moisture-sensitive subfloors and coverings. In this regard, particular attention is to be given to qualities with jute backs, which are under no circumstances to be soaked through. For coverings made from synthetic fibres, a particularly effective result is achieved by using the brush roller spray extraction machine *Premium F2* together with *Carpet Cleaner Concentrate* diluted to 1:60-1:70. In this process, the cleaning solution will be worked in with a rotating roller brush and absorbed with a suction nozzle, whereby the dissolved dirt is eluted from the covering. Alternatively, the spray extraction cleaning can be done by spraying on and vacuuming the cleaning solution with a *spray extractor*. Since the above-mentioned effect for intensifying the cleaning does not use the brush, this procedure is to be preferred for high pile carpets or pile materials sensitive to mechanics. Do not step on carpet floors which have been wet cleaned until they are completely dry again!

6. Impregnation – Prevent resoiling

After an intensive clean, the carpet floor can be treated with a suitable impregnator. There are two alternatives on offer here which provide different impregnation effects.

6.1 Impregnating the still damp covering with *Baygard Carpet Protection* produces long-lasting protection against dry dirt as well as increased fibre stability and elasticity. Daily cleaning becomes easier and more effective. This form of impregnation is suitable above all for much-used areas such as corridors etc.

6.2 By impregnating the dry covering with *stain protection*, fluids run off the covering or can be absorbed more easily with an absorbent cloth. Treatment with *stain protection* is recommended for e.g. eating areas and places where there is an increased risk of drinks being spilled.

7. Antistatic equipment

Electrostatic charging (mini lightning strikes) arise mainly in winter when the air in the room is dry, and can be prevented with *Antistatic R*. With relative moisture in the air at around 60% there is in most cases no electrostatic charging.

These cleaning and maintenance instructions were compiled in consultation with TOUCAN-T GmbH and CC-Dr. Schutz GmbH. The quality, environmental tolerance and areas of application of the CC cleaning and maintenance products mentioned have been confirmed by experts at independent testing institutes. **By passing on these cleaning and maintenance instructions to his customers, the floorer fulfils the provisions of DIN 18 365 when laying new textile floor coverings.**

If you have any further questions on the correct cleaning and maintenance of textile floor coverings, please apply to TOUCAN-T Carpet Manufacture GmbH or to the advice service from CC-Dr. Schutz GmbH. We will be happy to help you.

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